

Requesting service is easier than ever!

Download the CSC ServiceWorks Service Request app!



You will need the machine license plate number to report the machine out of order.

The license plate is located on the front of each machine.



# Requesting service is easier than ever!

Download the CSC ServiceWorks Service Request app!



**1. Download** the app on your smartphone.



**2. Scan barcode** (located on license plate on the front of the machine).



**3. Select the problem** from a dropdown list and hit submit.



Indicate the machine's problem, fill in your email address, and hit submit.

## Three Ways to Report Service

### 1. Download the App

- 1 Download the CSC ServiceWorks Service App on your smartphone.
- 2 Scan the barcode on machine license plate using the app.
- 3 The app will create a service request automatically.

### 2. Call the Customer Support Center

Call and speak with Customer Service Representative 24/7:

1-800-762-3452

### 3. Visit Our Website

Go to our website and click on 'Service Request'

[www.cscswacademic.com](http://www.cscswacademic.com)